



iTrak[®]

Work Order Module

V5

**Security
Surveillance
Risk Management
Loss Prevention
Solutions**

Flexible

- Maintains existing iTrak security and drop downs
- Enter, track, print schedule and assign work orders
- Search for work orders by vendor, technician, cost centre and more
- Track work order schedules, status and completion dates and times

Parts Inventory Tracking

- Enter and track parts for use in all work orders
- Track service history for parts and related work orders

Preventative Maintenance

- Attach equipment user, service and installation guides
- Quickly access service history for all parts, reducing overall costs

Powerful

- Uses designated work order related participants from existing iTrak modules
- Customizable part categories

Comprehensive Reporting

- Complete reporting, including work order summary, part summary and technician history
- Support for export to PDF, Microsoft Excel, Microsoft Word and Crystal Reports



The iTrak Work Order module provides a complete solution for maintaining work orders and their related parts. An operator can visually review the status of existing and outstanding work orders including their relevant technician, cost centre and service history. They can respond directly to inquiries about work order status, including the ability to locate work orders by cost centre, location, status, completion dates and more.

The iTrak Work Order module delivers a complete standardized system for tracking, analysing and maintaining a complete repair and service history for any enterprise environment.

Work Orders

With a consistent reporting methodology, the work order module provides selection of work order type, location, schedules, vendor and technician, related parts and status. All work orders are fully customizable to individual industry requirements.

Parts Inventory Tracking

The Work Order module allows users to create and track individual parts for use in all work orders including quantity, cost, customizable part categories and details. Part service history for all related work orders can also be maintained and searched by model, manufacturer, serial number, bar code, category and location of use.

Preventative Maintenance

Analysing part service history, in addition to replacement and repair cycles can be a time consuming task. The iTrak Work Order module provides quick access to comprehensive service history for all parts, providing information on service details and reliability. This information can be used to reduce overall cost of ownership and quickly isolate poor or defective equipment. Armed with this information, a company is better able to review and forecast service and capital costs across the enterprise.

Based on the existing iTrak technology and user interface, the Work Order module allows users to quickly get up and running and learn new features in no time.

REQUIREMENTS

iTrak Client Software

- Microsoft® Windows 2000
- Microsoft® Windows XP

iTrak Client Hardware

- Pentium III 800MHZ or higher
- 512 MB RAM (1 GB recommended)
- 100 MB available disk space
- SVGA Monitor capable of a minimum of 800x600 resolution
- Network Card (Networked installations)
- CD-ROM Drive
- Mouse

SQL Server Software

- Microsoft® Windows 2000 Server with Service Pack 2 installed
- Microsoft® Windows 2003 Server with Service Pack 1 installed

SQL Server Hardware

- Pentium 4 2.0 GHz or higher
- 1 GB RAM (2 GB recommended)
- 350 MB available disk space
- SVGA Monitor capable of a minimum of 800x600 resolution
- Network Card (Networked installations)
- CD-ROM Drive
- Mouse

Microsoft® SQL Server™ 2000

- Microsoft Windows ® 2000 Server with Service Pack 2 installed and Microsoft SQL Server 2000 installed and set for Mixed Mode operation

Microsoft® SQL Server™ 2005

- Microsoft Windows ® 2000 Server with Service Pack 2 installed and Microsoft SQL Server 2005 installed and set for Mixed Mode operation

* SQL licences are not included in the price of the software.

Part Numbers

Work Order Module requires the purchase of iTrak Enterprise or iTrak Lite.

30-1407A

iTrak Enterprise: Work Order Module (Supports Existing iTrak CALs)

Multi-Property SQL Platform

30-1407B

iTrak Lite: Work Order Module (Supports Existing iTrak CALs) Single-Property SQL Platform

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iView Systems undertakes a continuous and intensive product development program to ensure that its software and systems perform to the highest standards. As a result, the specifications in this document are subject to change without notice.